



Home Healthcare

- ✓ Personal Care
- ✓ Home Help
- ✓ Respite Care
- ✓ Medication Oversight
- ✓ Disability Support
- ✓ Chronic Long-Term Support
- ✓ Individualised Funding
- ✓ Private Care

The care you need at your place

For over 30 years, Visionwest Home Healthcare has been providing quality, caring and professional homecare support to enable people to live independently within their own homes. Our clients include people of all ages, with varying needs – from an older person requiring assistance with personal tasks, to a younger person living with a complex disability.

Our team of skilled, caring and trained professional staff are committed to working with our clients and their families to provide quality in-home healthcare. Whether it is support with personal tasks, such as washing and getting dressed in the mornings, or assistance with meal preparation, cleaning or laundry, our dedicated team of support workers are there to support you.

 **0800 222 040**
homehealthcare.org.nz



Home Healthcare

supporting independence | *Kia Tūmanakotia*

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homehealthcare.org.nz

AUCKLAND / National Office

Office 81, 1/7 Fred Taylor Drive Massey,
Auckland 0814. (Entrance from Maki Street).
PO Box 84025, Westgate, Auckland 0657

WAIKATO

71 Seddon Road, Frankton, Hamilton 3204
PO Box 9417, Hamilton 3240

BAY OF PLENTY

Level 1, 1334 Cameron Road,
Greerton, Tauranga 3112
PO Box 9178, Tauranga 3142

ROTORUA / LAKES

1260 Haupapa Street, Rotorua 3010
PO Box 1421, Rotorua 3040

healthcare@visionwest.org.nz

Visionwest Home Healthcare is a support service provided by Visionwest Community Trust.

Visionwest is one of Aotearoa New Zealand's largest family support charities meeting the needs of thousands of people each year who are impacted by isolation, poverty and homelessness by providing wraparound support with compassion and manaakitanga.



building hope together
Kia Tūmanakotia



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What in-home support is available?

Visionwest Home Healthcare provides a full in-home healthcare service including:

Personal Care

Support with everyday activities including showering, dressing, and toileting.

Home Help

Household management and household cleaning tasks.

Respite Care

Relief for family/whānau currently providing care and support.

Medication Oversight

Trained nurse assistance with supervision of medication needs.

Disability Support

Personalised support within the home for people of all ages who live with a disability.

Chronic Long-Term Support

For those with conditions associated with ageing, chronic illness or disability.

Individualised Funding

Enabling those living with a disability greater choice and flexibility on how home healthcare services are delivered.

Private Care

For those who do not meet DHB, Ministry of Health and ACC criteria, or who require supplementary support.

Philosophy of Care

Our in-home care services focus on the specific needs of each individual and aim to:

- Provide support which enables people to remain living independently in their own home.
- Promote each person's wellbeing and individual potential, while preserving their culture, lifestyle, dignity, and privacy.

Te aronga mō te manaaki

- Ko te āwhina, ko te tautoko i te hunga tangata e āhei ai ana rātou te noho ora, te noho māia ki o rātou ake kainga motuhake.
- Mā mātou te mana, te mauri, te rangatiratanga, ngā pukenga, te matatapatanga, me ngā tikanga-ā-iwi o tēnā, o tēnā e poipoi, e atawhaitia rawatia kia ū tonu te mana motuhake o ia tangata, o ia tangata.

Who qualifies for support?

Anyone, regardless of age, who is affected by:

- An age related condition
- A physical disability
- An intellectual disability
- A sensory disability e.g. impaired sight or hearing

We also provide support for:

- Private clients needing extra support
- People needing ACC rehabilitation following an accident or surgery

Who will provide the support?

Visionwest Home Healthcare's Support Workers are fully trained and chosen for their caring approach, reliability, and cultural awareness. All Support Workers are police vetted to ensure client safety and experienced Coordinators are only a phone call away to discuss any queries or issues.



What does it cost?

The majority of our clients qualify for funding through their local DHB or ACC. For those who do not qualify, full services are available on a user-pays basis. Please contact us for further information.

What regions are covered?

Visionwest Home Healthcare provides services to West Auckland, North Shore, Waikato, Bay of Plenty and Rotorua/Lakes District.

Why choose us?

Visionwest Home Healthcare is a support service provided by Visionwest Community Trust, working towards our vision of caring for our communities and seeing Transformed Lives and Healthy Communities.

We have over 30 years' experience providing professional, safe, reliable and empowering care and support to our clients.