

As we journey towards tomorrow, we believe that, by walking alongside whānau through the tougher moments of their life, those whānau can experience the hope that inspires life transformation.

OUR COMMITMENT

Visionwest Waka Whakakitenga is committed to supporting the vulnerable in our communities through the provision of support services that provide housing, training and employment, food support, counselling, financial mentoring, in-home healthcare, and early childhood education and learning.

OUR TOMORROW

On these pages are the five key objectives that will provide a focus to the work of Visionwest as we journey towards tomorrow. More than words, these objectives will breathe life into the mahi of each of our wraparound services as we build hope together in the lives of the whānau we support.

building hope together | *Kia Tūmanakotia*



OUR MISSION

Building hope together

Kia Tūmanakotia

We believe that, by supporting individuals and whānau as they work to answer their greatest needs and achieve their life goals, we can see entire communities transformed.

OUR VISION

Transformed lives, healthy communities

He Oranga Tangata, He Oranga Hapori

In all we do, we endeavour to reflect the values that we believe lead to hope and transformation for our whānau.

OUR VALUES

- Whanaungatanga**
Authentic relationships
- Aroha**
Compassion
- Mana**
Dignity
- Manaakitanga**
Holistic care

Towards tomorrow.

Ahu ana ki āpōpō

STATEMENT OF INTENT
TAUĀKĪ WHAKAMAUNGA ATU



Kia ora. Welcome to Towards Tomorrow – Ahu ana ki āpōpō; Visionwest Waka Whakakitenga's Five-Year Strategic Plan for 2021 – 2026.

It's amazing to look back and see what we have achieved since releasing our 2015 – 2020 Strategic Plan, the pinnacle to this achievement being a steady increase in both the number of whānau supported and the transformation of individual lives.

The need is still there

The need remains, however, and many vulnerable whānau in our communities still face the challenges of poverty, homelessness, isolation and financial hardship.

With these needs in mind, we present a Strategic Plan focusing and driving our organisation to better meet these growing challenges in a practical and proactive way.

Towards tomorrow – the Big Five

The following pages contain five key strategic objectives which will propel each of our services forward, enabling us to proactively support those in need and ensure we have the resources for the mahi we are called to as we to journey with the most vulnerable within our communities.

The Big Five compel us to look outward, in particular to the needs of Māori and of those who are experiencing homelessness or in need of support, while also acknowledging the importance of working collaboratively to ensure whānau have access to the wraparound support services Visionwest is renowned for.

Finally, we recognise the need to examine our organisation inwardly as we revisit and refine our systems and infrastructure to ensure staff and volunteers are supported and well-resourced to carry out the mahi we are part of.

Thank you for journeying with us as we work together towards Transformed Lives and Healthy Communities.

Lisa Woolley,
Visionwest Waka Whakakitenga CEO



PRIORITISING KAUPAPA MĀORI
Ki te Kaupapa Māori

Prioritising Kaupapa Māori within Visionwest in order to achieve whānau wellbeing honouring Te Tiriti o Waitangi and in line with Visionwest's Te Tiriti o Waitangi Policy.

We are committed to the continued development of the Whānau Centre and services to support Māori to enable the achievement of hauora outcomes for whānau Māori.

Our focus will be on activities that lead to:

- The building of Kaupapa Māori support for whānau and staff through expert Māori leadership and the implementation of our Kaupapa Māori framework.
- The development of strong external Māori partnerships with local mana whenua and Māori organisations in urban and rural Aotearoa New Zealand.
- A building of relationships that lead to a collaboration with faith-based organisations to support growth in their Kaupapa Māori foundations and service delivery.
- Establishing a Kaupapa Māori learning hub to support the growth of Kaupapa Māori within mainstream NGOs.



ADDRESSING HOMELESSNESS
Ki te kainga āhurutanga

Working towards an end to homelessness in Aotearoa New Zealand by partnering with others to ensure every New Zealander is housed in a warm, safe, dry, and affordable home.

We are committed to the provision of community-based supportive housing throughout our communities, coupled with the provision of wraparound supports.

Our focus will be on activities that lead to:

- Continuing the Housing First programme in Auckland and other areas of need, working collectively to end homelessness.
- Increasing the supply of quality social housing, both through Visionwest housing developments and within the community housing sector.
- Collaborating with partners to address youth homelessness with innovative solutions.
- Using a Kaupapa Māori model of care to increase our capability in addressing complex issues faced by the whānau we house.
- Providing transitional housing while there is a shortage of permanent housing solutions.



INCREASING COMMUNITY WELLBEING
Ki te oranga hapori

Increasing wellbeing in the communities we serve by providing practical support that includes a physical, social, and spiritual aspect, and that is whānau-centred in design and approach.

We are committed to the continuing development of our wraparound service approach to meet the needs of whānau.

Our focus will be on activities that lead to:

- Building financial and food independence enabling whānau to flourish.
- Building self-reliance and reducing isolation in our community.
- Nurturing and supporting tamariki, rangatahi, and adults in educational and employment aspirations.
- Delivering empathetic clinical and pastoral support for whānau facing trauma and hardship, including Kaupapa Māori-based trauma care.
- Ensuring shelter and accommodation for whānau trapped by homelessness.



COLLABORATING FOR CHANGE
Ki te mahi ngātahi

Establishing partnerships with likeminded organisations with a view to collaborating to bring about social change in communities throughout Aotearoa New Zealand.

We recognise that no organisation can walk the journey of community transformation alone, and so we are committed to collaborating with others in our efforts to see transformed lives and healthy communities.

Our focus will be on activities that lead to:

- Working collectively with partner organisations and individuals to effect systemic change into social issues affecting New Zealand communities.
- Demonstrating a consistently maturing Kaupapa Māori model underpinning all aspects of organisational and whānau transformation.
- Collaborating with Government agencies, corporate entities, Glen Eden Baptist Church and other faith-led community groups to respond to, and act on, the most pressing social issues facing our communities.



RESOURCING FOR TOMORROW
Ki te whakawhanake rauemi

Providing the trust with appropriate resources to ensure effective service delivery and to develop work environments that promote staff wellbeing.

We are committed to building robust systems and an infrastructure that enables Visionwest to deliver support to whānau in a timely and effective manner.

Our focus will be on activities that lead to:

- Fostering positive staff wellbeing through environments and initiatives within the faith-led, Kaupapa Māori values that uphold our organisation.
- Increased professional development for our staff, resourcing them with the skills needed to better carry out the projects, programmes and initiatives critical to their roles while supporting their resilience and wellbeing.
- Developing digital competencies and infrastructure that enables better data analysis, service provision and decision-making.
- Provision of physical work environments that are fit for purpose and healthy, positive places to work.